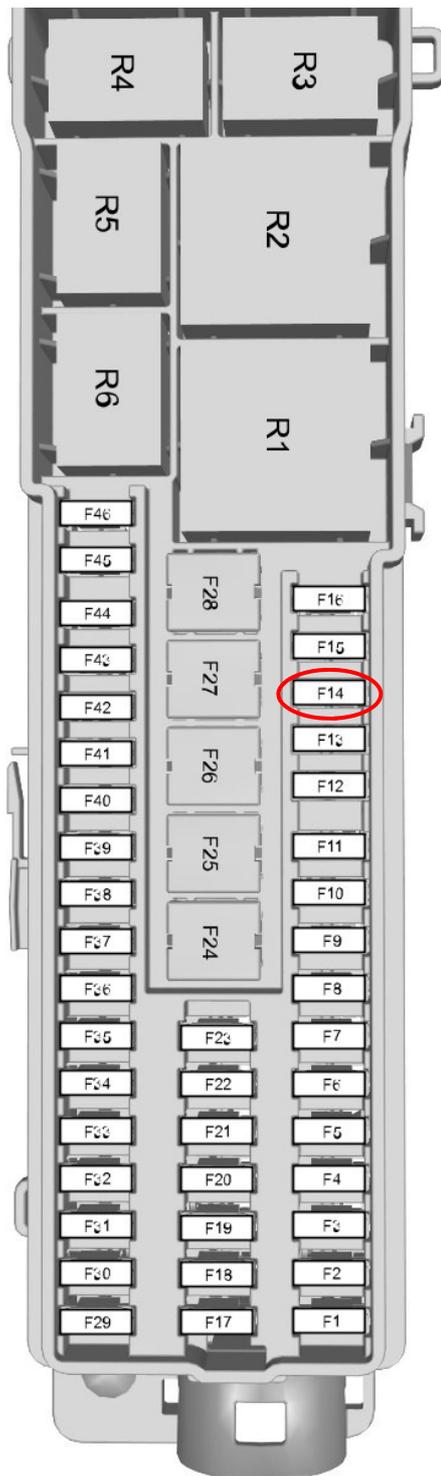


Short guide on how to reset the “Ford Sync” system now fitted to the Ford Focus 2012, **these instruction are for models manufactured after 4th October 2012** and exclude the Studio and Edge models as well as the upcoming new Focus ST with “MyFordTouch” system. All Focus made after 4/10/12 are now fitted with the “Ford Sync” media control system. This system has been available in the US since 2008, and now we are starting to get it here in Europe! The system is a joint venture between Ford and Microsoft, in theory it offers some very advanced features to voice control mobile phones and media players, in practice it has a few problems, just do a search for “Ford Sync” on Google and look at all the problems users have. When the system works it is very good, but it does have a habit of falling over without warning. When it goes wrong you will loose the ability to control your phone and media device. By far the most common problem is the loss of voice control of a media device ie ipod or other mp3 player connected to the system via USB, the usual sign of this is the message when issuing a voice command of “Autoplay Disabled While Indexing” which never goes away! Sometimes you can get the device to play the tracks by using the next button, but you have no access to menus to select artists etc. This failure will not affect the radio or CD as Sync does not control them yet!

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There is a Master Reset function within the Sync menus but this will make no difference what so ever! The only way to get the system to work again is to do a cold boot (Just like starting a PC). To do this follow the procedure below, but first a couple of warnings, one, you do this at your own risk (it works for me on my Focus), two, these instructions are based on my Focus 2012 Titanium X hatchback built on or after 4/10/12, it will not work for older non Sync systems!

1. Ensure engine turned off and audio system is off, unplug any attached ipod's etc from the usb socket.
2. Locate the fuse board in the boot area (located passenger side near the taillight cluster).
3. Remove the cover and you will see a board as shown on the left
4. Locate fuse F14, designated - Information and entertainment display, GPS module (with start-stop module), is a 7.5Amp mini type (right hand column 3 down from R1) purple in colour.
5. Remove F14, wait 10-15 seconds and re insert it.
6. Replace cover.
7. Wait another 30-40 seconds, power on the audio system
8. Press the voice button, if the system says “Sync say a command”, say “cancel”, then plug your media device in and wait about a minute for the system to download the artist info again.
9. Press the voice button and issue a command, everything should be ok now.

One downside you will have to pair you phone again with the system as all setting are reset!

My system crashed after about 5-6 weeks of use from new, just after I had added some music to the ipod. I hope that this is just an odd occurrence but I suspect not! I have a feeling this could be a regular thing!